Eolas Medical Customer References

Royal Oldham Hospital NHS United Kingdom

"Using the application within our Neonatal Unit was an excellent experience. We have managed to tailor it to our needs very easily. The consultants, juniors, ANNPs, and nursing staff liked it very much. I only received positive feedbacks from our users.

One of the very important uses I have found is during induction of new doctors which has made the process much easier and more structured. Easy access to guidelines and resources was also an important reason for using the app."

Dr Khalid Ben Rahuma Neonatal Consultant

Salford Royal Hospital United Kingdom

"The Eolas App is a fantastic resource for improving our productivity in the management of our

patients. It allows rapid access to the correct local and national policies to aid clinicians in their decision making. The app also allows us to generate QR codes to for all our patient leaflets, reducing our printing costs and helping patients access the correct information on their phones. Furthermore, it allows all the departmental information that a junior clinician needs to be accessible on their phone."

Neil Hughes ED Consultant Salford Royal Hospital

Mercy Hospital St. Louis United States

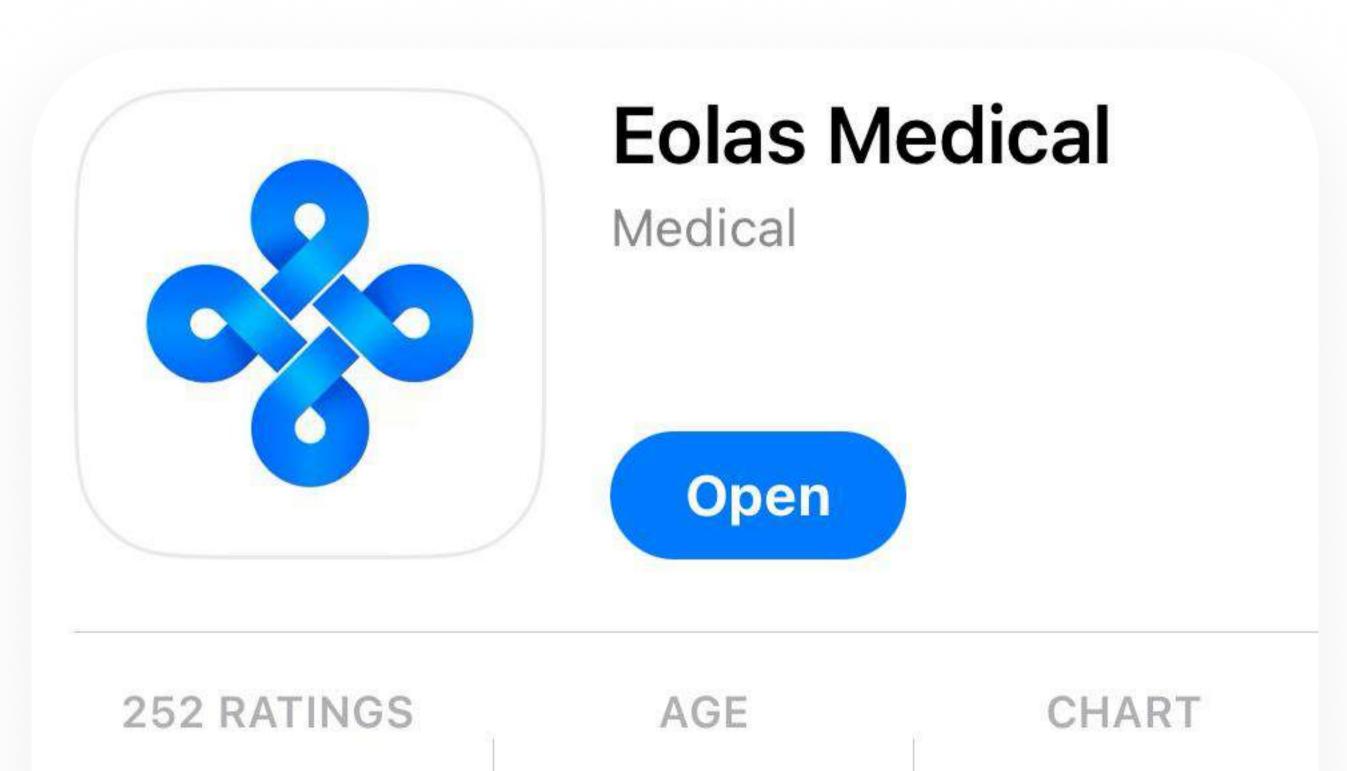
"The app has been a HUGE hit with all of our EMS Agencies!! The feedback we have received so far has been about how quick and easy it is to look up protocols—they love how user friendly the app is. My personal favorite feature is being able to upload any new information or changes directly to the app for everyone to be notified about immediately. Trying to communicate with 450+ paramedics is challenging—but this app has made it so simple!"

Haley Kay EMS Quality and Education Manager



On the app store

Eolas is consistently in the top 100 medical apps in the UK and top 10 medical apps in Ireland. With over 250 ratings at 4.9 stars as an average rating.





Ulster Hospital Dundonald United Kingdom

"I find the app extremely useful daily. From distributing patient information leaflets in a digital format to collating and updating department specific guidelines and protocols, the diverse functionality has improved workflows and modernised how we work. Junior doctors and locum staff find it very useful to get answers to logistical questions without having to interrupt senior/ permanent staff and are directed to approved educational resources relevant to their learning needs."

Dr Ciaran McKenna Emergency Medicine Consultant

Imperial College Hospitals United Kingdom

"We have implemented the app across the three departments in Imperial and it has become invaluable - both for a repository of easily accessible guidelines but for all the other functionality of weekly update sharing, equipment location, checklists etc. Moving all our guidelines off the intranet onto the app was a bit of a marathon but EOLAS helped with this and also it gave us an opportunity to refresh and ensure we are have an up to

We are looking forward to the added functionality that the new version brings and continuing to work with the developers. our users are hugely enthusiastic and we believe it has improve adherence to many of our guidelines and policies as they are accessible immediately."

Dr Ruth Brown ED Consultant Imperial College



 ${\tt hello@eolasmedical.com} \ | \ page \ 2$

Southern Health and Social Care Trust United Kingdom

"The EOLAS software (app) is first class and I cannot recommend it highly enough as a tool for health professionals, their teams and indeed organisations to retain, disseminate and utilise all manner of guidelines, contact lists, 'how to's', induction and teaching material. Since downloading the app and sharing its capability with our team of paediatric consultants, hospital doctors, nurses and allied health professionals our capacity to move with the times and get the right information out to where it needs to be has improved immeasurably.

I am the current Clinical Director for Paediatrics in a large District General Hospital in Northern Ireland, with a catchment population of x within the wider Southern Health and Social Care Trust (where the delivery rate is y). Aside from my clinical interests I have a responsibility with regards education and teaching, governance and training etc. As I clinician it is evident that by using this software my department (speciality) can now upload and maintain necessary guidelines, protocols etc – within the 'organisation' section of the software - so that these are available at 'point of care', or indeed anywhere, on my and others' smartphones. Furthermore, desktop access is also available using the same login details and password.

As Clinical Director, I and others with 'administrator's access', can upload and edit content directly and with minimal fuss (including MS Office Files, weblinks and instructional MP4 videos etc) and in this we our capability to have up to date and important induction and teaching material shared and to hand for all staff has been realised. I truly consider this app, from EOLAS Medical, to be 'game-changing' for our department and for me as a Director. For instance, considering the need to have new staff – medical and nursing – oriented and successfully inducted at intervals of only a few months apart, I now know that with this software we can pre-record and upload short MP4 videos to complement our induction booklets and such newcomers will have immediate and readily available access to what they need from their first day.

By downloading the software and utilising our Trust (official) email addresses to create their accounts, indeed, new staff will actually be able to complete their own on-line induction prior to commencement, whilst locum staff can also be given short-term access allowing for instant 'induction/orientation' possibilities. However, the company has developed an app/software that does so much more than hold files, action cards and MP4 videos (although that's a lot, and not something we've seen before). For instance it has a section which is used to hold Patient

Information Leaflets (PILs), which is extremely powerful and useful. In this we can either link to sourced PILs or create our own and a barcode is generated for the leaflet. We can click on these and then share them with our patients who merely have to scan the barcode to have immediate access to the information on their own phones."



cont..."Patients are impressed and pleased with this paperless option. Junior staff have commented that this facility is very helpful in their day to day management of cases, and I believe this 'point of care' information is driving up the quality of our practice.

There is a 'Contacts' section and a 'Who's Who' for our department, a section containing weekly and monthly rotas (rosters), a section entitled 'Emergency Action Cards ("What you need in a Pinch") and there's even a Well-Being section where we have links as various as self-care tips and how to manage professional appraisal.

Lastly, as I recommend this app for both individual health practitioners as well as their teachers, leaders and managers, I must emphasise how easy it is to upload, organise and edit content. It literally takes moments only and if you are an administrator it is generally as simple as naming a new file, browsing to the desired content and selecting the same: the material is then instantly uploaded and then available to all in your specialty/organisation. The company have been extremely helpful in responding to any requests for assistance, but the latter is seldom needed as it's all so intuitive and indeed they've provided helpful FAQs and demos online showing 'how to' for administrators. Our Information Governance team and Data Management Team have approved the software for our use, following their appropriately strict protocols, and it is not designed or used to contain any patient identifying data. I have no financial or other association with EOLAS Medical."

Dr Phil Quinn

Consultant Paediatrician and Clinical Director, Craigavon Area Hospital, Southern Health and Social Care Trust, NI.

Sunnybrook Health Sciences Centre Canada

"The app has been a welcome repository of information that allows for an easily accessible, customizable solution to housing the information our ED group requires. The team has been very receptive to feedback from the initial onboarding with our IT team to ongoing maintenance. Would recommend it as a resource for other groups looking to consolidate information in an easy to find location."

Dr Saahil Vij

Emergency Medicine Attending



University Hospital Southampton NHS Trust United Kingdom

"We have been using the Eolas app at Southampton Children's Hospital and have been really impressed at how intuitive the app is for both users and administrators. We were able to enter all our local information into the app with very little additional work and found the CMS software really easy to use and to manipulate for our specific needs. Our users have been really pleased at how easily the app surfaces information using the universal search and the speed at which we are able to add additional content when it is needed.

We have also been using the app to collate our regional network guidelines, and again have been very pleased at how easy this has been and how intuitively the search keywords allow our material to be found through the universal search. We are still exploring the additional functionality of the personal files and recording features, but we can see a huge use-case for this at all levels of medical and nursing seniority.

The team at Eolas have been amazing in responding to questions and have been able to sort out any little issues that we have had. The customer service the team provide is a huge strongpoint and means I can be confident that we will continue to use Eolas region-wide for the foreseeable future.

Highly recommended!"

James Edelman

Paediatric Consultant

Glasgow Royal Infirmary United Kingdom

"We have found moving our guidelines to the Eolas app a straightforward and useful process. The App has made administering and distributing guidelines simpler and the Eolas team have been very responsive to suggestions and provided support when we have needed it. We have had other departments in our hospital ask us about using the app as they have heard good things from the staff who have rotated through our unit and used it."

Dr Richard Cowan

Consultant in Anaesthetics and Intensive Care Medicine | FICM Faculty Tutor | Glasgow Royal Infirmary |

Honorary Clinical Senior Lecturer, University of Glasgow School of Medicine



Utah Emergency Medicine Physicians United States

"As a Medical Director for 100+ Emergency Medicine Physicians, I love the ability to share information and process changes immediately with our docs! Much more efficient than email for everyone! The EOLAS app allows our Emergency Physicians to review patient centered processes in real time, which supports our mission to deliver compassionate and high fidelity care to our patients."

Dr Chris Anderson

Brown University United States

"Our psychiatry residents and staff love how easy it is to navigate the Eolas mobile app. Prior to Eolas, locating seminar materials, policies, instruction documents, and important links was a bit of a scavenger hunt. Now everything is at their fingertips. As administrator, managing the app is a breeze and my inbox is no longer filled with "where do I find..." or "how do I..." messages. And we are still discovering new ways to put Eolas to work for us!"

Dr Cheryl Wojciechowski

Attending Psychiatrist

East Lancashire NHS Trust United Kingdom

"The new features in the 'Eolas Medical' app are excellent. We are really enjoying the new Eolas Medical app.

The additional features like the National guidelines, National patient leaflets, Clinical calculators, Medusa medications, Portfolio and profile sections are really useful besides the old features like guidelines, contact details, leaflets, rota link, email link etc. It seems every information needed in ED are in one single platform.

The Eolas Medical app has given an excellent platform of orientation and induction to the new joining clinicians, nurses and medical students in the ED."

Dr Sarat Naidu ED Doctor



East Lancashire NHS Trust United Kingdom

"Working in A&E is a stressful job, but it can be made less stressful if it is well organised in terms of having guidelines, pathways, local trust policies and contact numbers at your fingertips. Having a platform like Eolas makes working in A&E so much easier for the clinicians and nurses, especially those who are with us for a short rotation. ELHT is the busiest Emergency Department in the Northwest region of the UK and covers a large geographical area and population. Since we started using the app one year ago in our department it has improved the working lives of our staff.

More than 500 of our ED clinicians and nurses use this app now and we find it so useful to have all the information available in just one click on the app or on the desktop.

Being able to print the required documents for individual patients, instead of keeping paper copies, helps the department logistically as well.

Now we know where to go if we need any information for the treatment of our patients and that is the 'Eolas app'. Our ED team love using the app

Thanks to the Eolas team for developing such a wonderful app"

Dr Georgina Robertson Clinical Director & Consultant in Emergency Medicine, Deputy Director for Education Undergraduate Lead.

Bristol Royal Infirmary United Kingdom

'As a department we've found adoption of the Eolas app game changing, having moved from a document management system that lacked even basic search functionality to a product that is fast, highly accessible through mobile devices as well as desktop, backed by a responsive team

that continually looks to develop the product around departmental needs. I couldn't advocate more strongly to give the Eolas app a go in your Emergency Department.'

Dr Adam Herbstritt Consultant in Emergency Medicine



Belfast Health and Social Care Trust United Kingdom

"The My Eolas App has been hugely valuable. It has been a great platform to rapidly disseminate guidelines and updates to our staff. The education portal on the App has also been invaluable to continue our education programme during these times of increased reliance on remote learning."

Dr Olly Bannon ED Consultant

Southern Health and Social Care Trust United Kingdom

"Eolas Medical has been a very positive experience for me as Clinical Director and our Departments in the Southern Trust. I would identify several key areas. Induction. We have several key Induction talks on our app. This means that no matter if you are a locum or a junior doctor who has just come off night shift you can catch up on our induction programme. This is so vital that are doctors are appropriately inducted. It has also led to induction day being a lot less lecture based and more hands on. Information - The app contains a wealth of information from antibiotic protocols to pictures of our senior nurses and doctors. It is several books and notice boards rolled in to one. Governance - As Clinical Director there is a constant pressure to

provide re-assurance to the trust that information and learning is embedded after an SAI or near miss. The app allows us to put that learning into induction programs, educational talks and new protocols. I would like to thank Dr Kelly for helping us develop the app. I would be very happy to recommend them to help others develop a solution for their own trust."

Dr Gareth Hampton Consultant in Emergency Medicine Director acute services

University Hospital Wales United Kingdom

"Eolas Medical transforms the way information flow within the complex and ever-changing Emergency Department. All the information you need at your fingertip. Intuitive & aesthetically pleasant"

Dr Nic Ngua ED Consultant



Southern Health and Social Care Trust United Kingdom

"Really easy to add content. Easy to find everything due to self-explanatory sub-sections, Has made guidelines much easier to access whilst working. Educational resources more accessible for all"

Dr Ellie McCormick ED Consultant

Glasgow Royal Infirmary United Kingdom

"We have found moving our guidelines to the Eolas app a straightforward and useful process. The App has made administering and distributing guidelines simpler and the Eolas team have been very responsive to suggestions and provided support when we have needed it. We have had other departments in our hospital ask us about using the app as they have heard good things from the staff who have rotated through our unit and used it."

Dr Richard Cowan Consultant in Anaesthetics and Critical Care

FCM Faculty Tutor

Mayo University Hospital Ireland

"Our Emergency Department has used Eolas Medical for our Clinical Handbook for a number of years. The interface is excellent and staff find it really intuitive to navigate. The app runs smoothly. Updating and adding content is a breeze. Over the years Eolas have expanded the product functionality and these transitions have been seamless for us. It is really useful having all our guidelines and local quirks in one place and it makes it very easy to on-board new staff.

One particular feature that I like is the ability to have the Patient Information Leaflets available for download via QR code. We just pull up the QR code on the screen and get the patient / parent to scan it so the advice sheet is downloaded straight onto their phone. We no longer photocopy old advice sheets and it means that patients have a bright and sharp document to read."

Dr Jason Horan ED Consultant

